

## Mitsui Rail Capital Europe

### Maintenance, Safety and Quality Policy

#### Vision

We as MRCE will provide customized Service- and Maintenance Solutions for our locomotive-operating customers, with the target to support their business to the maximum extent. Maintenance schedules shall be handled with the utmost amount of flexibility.

However, every change within the customized maintenance approach has to be evaluated and monitored according to the applicable ECM regulations (ECM functions I-IV).



#### Mission

Our main mission is to provide an accurate and “fit for purpose” condition of the locomotives at any time to enable safe and reliable operation of MRCE’s locomotives and all locomotives for which MRCE provides the Service- and Maintenance Management.



#### Approaches

- Therefore correctness and completeness of maintenance documentation are crucial factors.
- Forward-looking planning of maintenance and service measures is not only a quality factor but also enables the maintenance providers to carry out their work according to plan so that they have sufficient time for execution.
- Training and qualification initiatives provided by ourselves or third parties enable our service partners to perform their works in the required quality based on standard know-how-levels.
- It is clear target of the Shareholder that no single accident of one of MRCE’s locomotives or one of the locomotives, for which MRCE provides the Service- & Maintenance Management, shall be based on a deficiency of the management of Service & Maintenance.
- Work-Safety of MRCE’s Mobile Technicians and office staff has a high priority as well as the safety of staff of MRCE’s partner workshops.
- The Performance and Quality of the Services (internal and external) are monitored within the "KPI-Tree" of MRCE.



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